

**BOARD MEETING**

**MINUTES of the ANNUAL GENERAL MEETING**

**Meeting No. 75**

**Date:** May 7, 2021

**Place:** Zoom Videoconference Webinar

**Chair:** Vice-Chair Cheney Cloke standing in for Chair James (Jim) Campbell

**Board Member Panelists:**

Selena Bateman  
Cheney Cloke  
Denese Espeut-Post

**Board Members in attendance:**

Sonia Andhi Bilkhu  
Ellice Daniel  
Ann Joseph  
Sonya C. Pighin  
Christina Rodrigues  
Amy Rosborough  
Natalie Shorten  
Sandra Wilson

**Regrets:**

James (Jim) Campbell

**Guests in attendance:**

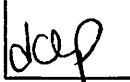
Elder Norma Manuel

**Guest Member Panelists:**

Connie Kaweesi  
Jenny Morgan

**Staff in attendance:**

Mark Hillenbrand, CEO and Registrar  
Hoon Kim, Manager - Registration Services  
Madelaine Kirk, Junior Counsel – Investigator - Inquiry & Complaints  
Cheryl Nahu, Complaints and Investigation Administrator – Inquiry & Complaints  
Daniel Nguyen, Assistant Manager – Registration Services  
Alana Prashad, Director of Professional Practice  
Rosa Sackey, Administrative Assistant - Operations & Registration Services  
Tracy Singh, Executive Assistant to the CEO and Registrar

	Chair
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**1) Call to Order**

Mark Hillenbrand, CEO and Registrar of the College, called the meeting to order at 3:31 pm.

**2) Welcome and Prayer**

Elder Norma Manuel blessed the meeting and opened with words of encouragement and support.

**3) Quorum**

Quorum was established, as required by section 33(1) of the Bylaws for the College.

**4) Territory Acknowledgment and Introductions**

Mark Hillenbrand, CEO and Registrar of the College, acknowledged the meeting College of Social Workers is located on the traditional, ancestral and unceded territory of the x<sup>w</sup>məθk<sup>w</sup>əyəm (Musqueam people). Further, this acknowledgment, gratitude and respect extends to all the First Nations communities on whose traditional territories the British Columbia College of Social Workers builds relationships and conducts business.

**5) Approval of Draft Agenda**

The presentation agenda was amended as suggested and approved.

**6) Approval of Minutes**

The draft minutes of the 2020 AGM were approved as presented.

**7) Chair's Report**

Vice-Chair of the Board, Cheney Cloke, in the absence of the Chair, delivered the report written by Chair James (Jim) Campbell.

**8) Registrar's Report**

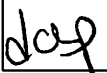
Mark Hillenbrand, CEO and Registrar of the College, gave the Registrar's Report. Reporting on the activities and highlights of 2020.

**9) Committee Reports**

**a) Registration Committee**

Connie Kaweesi, current Registration Committee Chair, reported on the activities of the Committee in the past year. At the end of 2020, there were a total of 5137 registrants as follows:

- Registered Social Workers - 5137
- Registered Clinical Social Workers - 209
- Registered Non-Practising - 443
- Registered Provisional – 16
- Temporary – 27

	Chair
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**b) Inquiry Committee**

Denese Espeut-Post, member of the 2020 Inquiry Committee, reported on the activities of the Committee for the year ending December 2020.

- 25 Complaints were made in 2020
- 9% increase from 2019
- 3 new Complaints were dismissed by the Registrar
- 0 Registrant was issued a complaint resolution agreement
- 5 files are under investigation
- 15 files are under preliminary assessment
- 2 files were deemed satisfactory conduct

**c) Discipline Committee**

Registrar, Mark Hillenbrand, reported on the activities of the Committee in the past year. No Citations were issued and thus, there were no hearings held during the 2020 year.

**d) Registration Appeals Committee**

Registrar, Mark Hillenbrand, reported on the activities of the Committee in the past year. There were no requests for review brought to the Registration Appeals Committee in 2020.

**e) Quality Assurance Committee**

Selena Bateman, member of the 2020 Quality Assurance Committee, reported on the activities of the Committee for the year ended December 2020.

The following statistics were reported:

- Of the total number of Registrants on October 31, 2020, 79.3% of those registrants submitted CPD hours on time and prior to October 31.
- 0 requests were received to waive 2019-2020 CPD hours.

**f) Policy Committee**


Registrar, Mark Hillenbrand, reported that the Committee did not meet but rather set the stage with the plans for 2021.

**g) Indigenous Committee**

Chair of the Indigenous Committee, Jenny Morgan, reported on the activities of the Committee for the year ended December 2020.

**h) Finance Committee**

Chair of the Board, Denese Espeut-Post, reported on the results of the financial audit and presented the audited financial statements for the year ended December 31, 2020.


	Chair
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**10) Other Business**

Registrar, Mark Hillenbrand provided an overview of the process for College Elections with the BC College of Social Workers Board of Directors.

**11) Adjournment**

Business matters of the AGM concluded and were followed by a question and answer period. Elder Norma Manuel offered warm closing sentiments and Mark Hillenbrand, CEO and Registrar of the College, adjourned the meeting at 5:10 pm.

	Chair
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